

ESG POLICY

Etiihad Aviation Group is an important driver of economic growth and diversification in its home of Abu Dhabi and the broader United Arab Emirates. The Etihad Aviation Group comprises of Etihad Airways, Etihad Engineering, Etihad Guest, EAS Cargo, EAS Catering, EAS Ground, Etihad Aviation Training, Etihad Secure Logistics Services, Global Business Service Solutions.

While operating under a commercial mandate from our shareholders, we recognise our responsibility to the community and are committed to mitigate the impact of our global operations on the environment. To achieve this, Etihad Aviation Group pledges to:

- Abide by all applicable national and international environmental legislations
- Monitor, audit and review regularly our environmental performance which includes energy efficiencies that allows for continuous improvement in the environmental management system through IATA
- Commit to net-zero carbon emissions by 2050 and pioneer the decarbonization of the aviation industry
- Commit to animal conservation and biodiversity very seriously as do our employees, customers, suppliers and partners and commit to help protect animals and wildlife from exploitation, neglect and cruelty
- Commit to a zero-tolerance approach to human trafficking and modern slavery in any of our businesses.
- Commit to reduced usage of single-use plastics across the business, with a target of an 80 per cent reduction by the end of 2022
- Commit to reduce our paper consumption across the business, with a target of 45 percent by end of 2022
- Commit to protect the natural environment, minimise the use of energy and reduce waste by 5% annually
- Train our staff on the importance of environmental and social protection in our business operations and their individual responsibilities
- Report openly and transparently on our ESG performance to all our stakeholders

We hold it as a fundamental principle that our success requires the engagement and participation of many different partners, both within the markets we operate and across the air travel industry as a whole. EAG therefore aims to:

- Encourage collaborative action and play an active role in industry debate on environmental issues
- Comply with Carbon off-setting and Reduction Scheme for International Aviation
- Comply with International Environmental Assessment Program through IATA
- Align with the national priorities of the UAE and the 17 principles of the UN Sustainable Development Goals

We work with industry bodies such as the International Civil Aviation Organization (ICAO), the International Air Transport Association (IATA), the Arab Air Carriers Association (AACO) and with local government and non-government partners on identifying issues and developing common solutions.

Protection of the environment and the society is a joint responsibility. All our employees have a duty of care to uphold this policy and limit their individual impact and actively work to mitigate the potential impacts of our business on the environment and society.

This policy applies to all units, functions and subsidiaries within the Etihad Airways Group as of 1st August 2021 and will be reviewed 24 months from this date.


Tony Douglas
Group Chief Executive Officer
Etihad Aviation Group