



ANIMAL WELFARE AND CONSERVATION POLICY

MINIMISING OUR 'ANIMAL FOOTPRINT'

Etihad Aviation Group places serious importance on animal welfare and species conservation, as do our employees, customers, suppliers and partners. We want to help protect animals and wildlife from exploitation, neglect and cruelty, and we do this by having clear a policy to ensure:

- We do not knowingly include or promote holiday activities that may put animals at risk (Part A)
- We seek to protect animals and plants that may be threatened by trade through strict cargo policies (Part B)
- We are working to meet our commitments to the United for Wildlife Declaration (Part C)

Part A

Animal Welfare and Holiday Activities

Some holidays and adventures offered through Etihad and its businesses involve viewing or interacting with animals. This takes many forms - from watching whales or dolphins in the wild, to camel riding or visiting a zoo. While attractions involving animals can have social, economic, environmental and educational benefits, activities not carefully managed can negatively impact on the welfare of the animals and affect our customers' enjoyment of the experience.

If the attractions we offer to our customers do not meet our best practice criteria of animal welfare, or involve unacceptable suffering, we will work with the supplier concerned to improve standards or remove the attraction from sale.

Our ultimate objective is to eliminate practices that jeopardise the welfare of animals and threaten wildlife or their fragile natural habitats.

We aim to achieve this by:

- Reviewing the animal attractions that we feature against our best practice criteria, developed through advice provided by the Born Free Foundation and in accordance with the Association of British Travel Agents (ABTA) Global Welfare Guidance of Animals in Tourism
- Removing animal attractions that fail to meet our best practice criteria
- Encouraging staff, customers and travel partners to report any bad practice to us so we can take action as quickly as possible, and to report to the Born Free Foundation's Travellers' Animal Alert initiative

The humane use of animals in tourism is an important issue and we strive to ensure our business is committed to making a difference where we can.

Part B

The Carriage of Animals, Plants and Their Products

Etihad is fully compliant with all UAE federal laws related to 'Regulating and Controlling the International Trade in Endangered Species of Wild Fauna and Flora'.

We adhere to all International Air Transport Association (IATA) regulations pertaining to animal handling, recognised animal welfare provisions, and with applicable international and national regulations protecting endangered species, including those under the Convention on International Trade in Endangered Species of Wild Fauna and Flora (CITES).

Etihad is a member of the Animal Transport Association and the International Pet and Animal Transportation Association to strengthen further its position as an accredited and fully compliant airfreight carrier of live animals.

We recognise that many animal and plant species around the world are in danger of extinction if efforts are not made to protect them, and that the trade in animals, plants and their products can negatively impact their survival. With this in mind, Etihad is committed to the conservation of species of animals, plants, and their products, and will not knowingly accept the carriage of:

- Species of live animals or plants listed under CITES Appendix I or listed as 'Critically Endangered' or 'Endangered' by the IUCN Red List of Threatened Species™
- Products derived from species of animals or plants listed under CITES Appendix I or listed as 'Critically Endangered' or 'Endangered' by the IUCN Red List of Threatened Species™
- Hunting trophies¹ derived from or containing any parts of animal origin, whether the animal concerned was wild born or bred in captivity
- Cetaceans, irrespective of the CITES or IUNCN classification
- Shark fins, irrespective of the CITES or IUCN classification
- Live animals, including primates, intended for use in scientific research

Caution will be also applied to those species of animal, plants and their products listed as 'Vulnerable' by the IUCN Red List of Threatened Species™ Exceptions may apply in the case of the carriage of live animals for the purpose of repatriation for rehabilitation or release into the wild, or transfer to an accredited rescue center or sanctuary.

Etihad's security teams work closely with customs and immigration authorities and national security organisations across its network to ensure that customers and cargo agents comply with international regulations. If a customer or cargo agent is found to be trafficking restricted species of live animals, plants or their products, they will be referred immediately to the local authorities.

¹'Hunting' includes any act immediately directed at the killing, wounding, injuring or capture of any animal, and the taking or willful molestation of any nest or eggs. 'Trophy' includes any protected animal, game animal, or game bird alive or dead, and any bone, claw, egg, feather, hair, hoof, skin, tooth, tusk or other durable portion whatsoever of that animal or bird or fish or other aquatic life whether processed, added to or changed by the work of man or not, which is recognisable as such a durable portion.

Part C

Supporting the United for Wildlife Declaration

Etihad is signatory to the United for Wildlife (UfW) Transport Taskforce Buckingham Palace Declaration

The declaration, containing eleven commitments, will be addressed through:

- Development and regular review of the internal UfW Action Plan by the airline's Animal Protection Task Group
- Extensive collaboration with the Ministry of Climate Change and Environment, airport enforcement authorities, General Civil Aviation Authority, UAE airlines, IATA and non-governmental organisations to identify meaningful joint actions to help prevent illegal wildlife trafficking in the UAE and across our network
- Enabling training and capacity building for all relevant airline, airport and cargo personnel to help support the work of enforcement agencies
- Supporting random checks by enforcement authorities of transit cargo and checked baggage on high risk routes exploited by traffickers, including those from Africa to Asia
- Using extensive communications channels available to us, including social media, in-flight entertainment systems and the Etihad Guest loyalty program network to educate and inform passengers
- Promoting the Declaration and actions amongst partner airlines



Tony Douglas

Group Chief Executive Officer
Etihad Aviation Group